

Cancellation Policy & Refund Policy

Millennium Booksource Pvt. Ltd. believes in helping its customers as far as possible, and has therefore a liberal cancellation policy. Under this policy:

- Cancellations will be considered only if the request is made within 48 hours of placing an order. However, the cancellation request will not be entertained if the orders have been communicated to the vendors/merchants and they have initiated the process of shipping them.
- In case you feel that the product received is not as shown on the site or as per your expectations, you must bring it to the notice of our customer service within 24 hours of receiving the product. The Customer Service Team after looking into your complaint will take an appropriate decision.

Before placing any order, customer has to check his requirement; company is not liable for making payment without checking his requirement. Any extra amount paid would be adjusted in next billing. We do not replace or exchange the books that have been purchased other than company damage. Refund / Replacement is also not done in case the product has been purchased from some other vendor.